

Candidate Information Pack

Support Worker – Supported Living

Term: Permanent

Hours: 40 per week (with overtime opportunities)

Reports to: Supported Living & Standardisation Lead

SoLO is a welcoming, friendly and inclusive charity whose members enjoy fun and developing activities in a secure and caring environment, which is reflected in our values and ethos. Our values are central to all of our work with members, their families and others. The organisation are pleased to be able to appoint an enthusiastic and committed Support Worker – Supported Living to join the team.

We are looking for an innovative and inspirational character who positively promotes inclusion and has high expectations for all of our members. The successful candidate should be able to share best practice in both person-centred support and the Learning Disability sector.

SoLO will provide:

- A great environment for children and adults with a learning disability with a strong community ethos
- A working environment where staff are valued and treated with respect
- Hard working, dedicated staff who strive to gain the best outcomes for all of our members
- Incredible members who love coming to our activities and services and are encouraged to learn the skills they will need for life in the community
- An enthusiastic and supportive CEO and Senior Leadership Team who put the interests of the members first and are committed to the continual improvement of the organisation

SoLO is also committed to safeguarding and promoting the welfare of our members. All appointments will be subject to a satisfactory enhanced DBS check.

Applications are invited from prospective candidates who are able to demonstrate that they are able to meet the essential criteria set out in the person specification and who have the vision, values and tenacity to join an outstanding team and help continue the journey towards excellence.

Job Description

Support Worker – Supported Living

Role Purpose

To support adults with a learning disability to live fulfilling lives and develop independence in their own homes and play an active part in the community.

Duties and Responsibilities

- Support individuals to compete daily living tasks including, but not exclusively: housekeeping, personal health (including medication administration), social activities & attending appointments
- Complete & follow risk assessments relating to the individual or the home environment as required
- Follow, review & update individual's Support Plans using Person-Centred Approaches
- Always follow SoLO policies and procedures
- Maintain accurate and up to date records such as medication records, financial accounts, incident reports & escalate concerns promptly
- Liaise with other professionals involved in the customers life as required
- Attend training and supervision sessions identified as appropriate
- Reduce the effects of challenging behaviour through appropriate interventions in accordance with training & guidelines
- Work as part of a team on a rota basis including sleep in's & waking nights to provide a quality service, including covering shifts at short notice if necessary
- Prepared to work in other locations if required
- Completion of all paperwork required
- Positive feedback from customer and parents/carers
- Progress towards outcomes identified in individuals Support Plan
- CQC compliance
- Work in partnership with individuals, their families and other agencies as required

Person Specification

Support Worker – Supported Living

Assessment Method: A=Application, I= Interview, R= Reference
E= Essential, D=Desirable

Qualifications		
	A, I, R	E/D
NVQ level 2/3 Health and Social Care	A/R	D
Care Certificate (or willingness to work towards)	A/I	E
Experience		
	A, I, R	E/D
Understanding of the needs of people with learning disabilities	A/I/R	D
Working with people with learning disabilities, complex health needs, and/or challenging behaviour	A/I/R	D
Working as a team member	A/I	E
Awareness of equality and diversity	A/I	E
Experience of caring and supporting individuals	A/I/R	E
Knowledge, Skills and Abilities		
	A, I, R	E/D
Awareness of confidentiality and data protection	A/I	E
Competence of the handling and administration of medicines	A/I	D
Knowledge of Safeguarding procedures	A/I	E
Full UK driving licence	A/I	D
Calm under pressure	A/I	E
Caring & responsive	A/I	E
Enthusiastic	A/I	E
Person centred	A/I	E
Excellent communication skills	A/I	E
Planning & organisation skills	A/I	E